



Citizens' / Clients' Charter



ICAR- Directorate of Groundnut Research (ICAR-DGR)

Ivnagar Road, P.B. No.5, Junagadh 362001

Our commitments to you

No.	Our Services and Transactions	How we measure our performance in this area	Our Service Standard
1	Development and validation of groundnut production technologies for different agro-climatic zones of the country	Time taken for conducting multilocation field trials and recommendation of new varieties and other technologies	16 months
2	Coordinating breeder seed production of centrally released varieties of groundnut	Production of breeder seed of indented varieties	12 months
3	Popularizing and validating improved technologies through Frontline Demonstrations	Allotment and monitoring of FLDs and compilation of results	12 months
4	Providing trainings to extension functionaries	Training will be organized at regular intervals	12 months
5	Technology commercialization and consultancy services	Identification of technologies for commercialization and signing of MoU with clients	12 months

For more details on the procedure, documents required and contact person, please visit our website at: www.dgr.org.in

What you should do if we do not meet the promised standards of service?

A. Inform our Public Grievance Officers:

Dr. K.K.Pal, Principal Scientist (Microbiology)

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Sh. Indra Raj Meena, AO (DGR)

Phone: 0285-2672461; Mobile: 9619622860; e-mail: ao.dgr@icar.gov.in

B. Register your grievance on the portal: <http://pgportal.gov.in/>

C. Send an email to: Performance Management Division, Cabinet Secretariat; CCC-grievance@nic.in